

Privacy Policy of IONSEC.io

Last Updated: **February 05, 2025**

1. Introduction

Welcome to IONSEC Cyber Security Ltd. ("IONSEC," "we," "our," or "us"). We are committed to safeguarding the privacy of our clients and website visitors. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information in compliance with applicable data protection laws.

2. Information We Collect

Personal Information

We may collect personal information when you:

- Contact us through our website or other communication channels.
- Sign up for services or consultations.
- Participate in surveys, promotions, or other activities.

Personal information may include:

- Name, email address, phone number, and job title.
- Company information, such as company name, size, and industry.
- Payment information when you use our services.

Non-Personal Information

We also collect non-personal information through cookies and similar technologies to enhance your user experience, including:

- IP address, browser type, device type, and operating system.
 - Website usage data and analytics.
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3. How We Use Your Information

We use your information for purposes such as:

- **Providing Services:** To fulfill our contracts and deliver IONSEC services.
 - **Customer Support:** To respond to inquiries, requests, or issues.
 - **Service Improvements:** To enhance and personalize user experience.
 - **Marketing and Communication:** To send updates, newsletters, and offers (with your consent, where applicable).
 - **Compliance and Legal Obligations:** To comply with applicable laws and respond to legal requests.
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4. How We Share Your Information

We may share your personal information with:

- **Service Providers:** Third parties who perform services on our behalf, including payment processors, email service providers, and analytics providers.
 - **Affiliates and Partners:** Trusted partners for joint marketing or service provision, with your consent where required.
 - **Legal and Regulatory Authorities:** If required by law or to protect our rights, safety, or property.
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5. Cookies and Tracking Technologies

Our website uses cookies and similar technologies to improve user experience, analyze usage, and provide relevant content. You may choose to disable cookies through your browser settings, although this may impact some functionality on our site.

6. Data Security

We implement appropriate technical and organizational measures to safeguard your information from unauthorized access, disclosure, or destruction. Our security measures include:

- Encryption of sensitive data during transmission.
- Regular security audits and vulnerability testing.
- Limited access to personal data on a need-to-know basis.

7. Your Privacy Rights

Depending on your location, you may have certain rights regarding your personal information:

- **Access:** Request access to the personal information we hold about you.
- **Correction:** Request correction of inaccurate or incomplete information.
- **Deletion:** Request deletion of your personal information, subject to certain legal exceptions.
- **Opt-Out:** Opt-out of receiving marketing communications.

To exercise any of these rights, please contact us at support@ionsec.io.

8. Data Retention

We retain personal information as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law. When data is no longer needed, we securely delete or anonymize it.

9. International Data Transfers

Your information may be transferred to and processed in countries other than your own. We ensure that data transfers comply with applicable privacy laws and that appropriate safeguards are in place.

10. Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes in our practices, technology, or legal obligations. The effective date at the top of this policy will be updated accordingly. We encourage you to review this policy periodically.

11. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us at:

IONSEC Cyber Security Ltd.

Email: support@ionsec.io

Website: <https://ionsec.io>

By using our website, you agree to the terms outlined in this Privacy Policy.